



LIVERMORE  
FAMILY PET HOSPITAL

# November 2022 Pawsitive Post



Now Open  
Every Other  
*Saturday*  
9:00am - 2:00 pm

## Work In Progress

The dust has (more or less) settled! While we still are \*technically\* finishing construction, most of our current projects are nearing completion and it is safe for humans once again. We are overjoyed to welcome our Pet Parents back inside! Thank you for your patience as we make these changes!



## Masks Off! (Or on)

As of earlier this month, masks are now optional inside of the hospital. We do require you to wear one if you're feeling any cold/flu like symptoms. It's been wonderful to see all your smiling faces again!



## We Heard You... ..and We Listened

You've stuck with us through ownership changes, staffing changes, building changes, and even worldwide changes - the one thing that hasn't changed is how much you and your pets mean to us. We are ncommitted to making your Veterinary experience as smooth and cohesive as possible. That's why, after much research, we are happy to introduce VitusVet as our new Client Communication system. VitusVet will allow you alternate methods of scheduling appointments, requesting refills and contacting the LFPH team. You can text our hospital number (925)447-1420 AND access your pet's medical record through the app!

## We'll Miss You

*pam!!*

## Happy Retirement

After over 30 years at Livermore Family Pet Hospital as both an owner and Lead RVT,

Pam is sadly retiring. She plans to use this time to travel, garden & volunteer at the Oakland zoo! We're sure going to miss her but we're so excited for the adventures to come! Thank you for all of your service, Pam!! Don't forget about us!



## Get Your Tails In Here!



We are elated to announce that we have space available & are now happily welcoming new clients!



Refer a friend & get a \$10 credit on your account once they complete their exam! There is no limit, and they're good for a year!

## Employee Spotlight

# Kristal

### Veterinary Assistant

Habla Español



Kristal was driven to the veterinary field by her curious nature and a lifelong passion for helping animals. She is absolutely the type of person who will stop what she is doing to say "hello" to your furry friend. Her coworkers describe her as helpful, upbeat and hardworking – the type of person who you can always trust to have your back in the workplace. Kristal is very proud of her Mexican roots and hopes to spread her love for Veterinary Medicine throughout her community. She is currently in the process of furthering her education in pursuit of her RVT (Registered Veterinary Technician) license which she plans to make use of in both large & small animal practice. Even on the hardest of days, Kristal is a pleasure to work with because she is naturally funny & optimistic. Kristal and her 10 y/o chihuahua, Salsa, are Livermore locals – come by and get to know the people behind Livermore Family Pet Hospital!

## Fleas Don't Flee From Bay

### Area Autums



It doesn't get cold enough in the bay area for fleas & ticks to die off. Only consistent temps of 30 or below will do the trick. Though bloodsuckers, they aren't vampires and don't need an invitation to come into your home. If you've ever had a flea infestation then you know persistent the little buggers can be. Not to mention the diseases they can carry (and spread) & the secondary infections they can cause. The best way to avoid the harmful effects of these nasty pests is to prevent them from latching onto your pet in the first place. Talk to one of our Veterinarians to discuss the best option for your pet.

## Seasonal Risks

**Leptospirosis:** With the rainy season upon us, the likelihood of increased Lepto cases in the Bay Area tend to rise. Lepto is a zoonotic bacterial infection passed through the urine of mammals primarily affecting the liver and kidneys. Your pet is at higher risk for Leptospirosis if they regularly drink or swim in places that wildlife (rats, opossums, raccoons, squirrels etc...) have access to. This includes puddles and water fixtures you may have in your neighborhood or even backyard. Current research shows vaccinating your dog for Lepto can provide up to 84% protection.



## Stuff Your Turkey Not Your Pet



With Thanksgiving just around the corner you may be tempted to include your pet in the festivities by sharing your traditional delicacies with them. This is a dangerous game, as many of the foods we know and love can be hazardous to our furry friends.

Turkey skin, for instance, is high in hard-to-digest fats; cooked turkey and ham bones can splinter in your pets digestive tract; onions & garlic contain toxic sulfides that lead to anemia; Nutmeg is a popular spice added to sweet potatoes & pumpkin pie but can cause seizures & nervous system problems if ingested by your pooch. If you think your pet has ingested one of these holiday toxins, PLEASE CALL Animal Poison control at 1(888) 426-4435. If you have a Home Again Microchip membership the call is free.

LOOKING FORWARD



Holiday Gift Wrapping



Extended Hours



Info Sessions w/ DVMs



Holiday Toxins



Pet Safe Holiday Treats

What would you like to see ??